

KEVIN KIPNGENO KIRWA

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PROFESSIONAL SUMMARY

IT Support Specialist and Web Developer. I build clean web applications and provide hands-on technical support for daily operations. I have practical experience fixing computer hardware, maintaining office networks, and writing code. I enjoy helping teams work better by managing databases, cloud tools, and routine IT tasks.

TECHNICAL SKILLS

- **IT Support & Systems:** Hardware installation, operating system setup (Windows, Ubuntu Linux), user account creation, data backup, local network troubleshooting, BIOS updates.
- **Development & Web:** React JS, Node JS, PHP, Laravel, HTML5, CSS3, Tailwind CSS, PostgreSQL, MongoDB, Docker, REST APIs.
- **Tools & Platforms:** Git, GitHub, WordPress, WSL, Microsoft Office.

WORK EXPERIENCE

IT Support Intern | Ansoffs Consulting

July 2025 – December 2025

- Provided first-line tech support. Solved about 15 hardware and software tickets each week, keeping staff happy and productive.
- Set up and installed Windows and Ubuntu Linux on 30 new employee computers to prepare them for daily work.
- Ran weekly system updates and security checks. This lowered device vulnerabilities by 20%.
- Fixed local network connection drops and managed router settings, ensuring stable internet for a 50-person office.

IT Support Attaché | Kenya Nut Company

January 2024 – April 2024

- Worked as the main IT helpdesk contact for four different departments, including finance and human resources.
- Prepared workstations for over 20 new hires. I set up their emails, user profiles, and necessary software before their first day.
- Tracked and labeled over 200 physical IT assets, including laptops and monitors, using a digital inventory sheet.
- Ran weekly data backups of over 500GB to secure servers, ensuring the company never lost critical daily files.

Content Writer & Editor | Construction Review Online

2023 – 2024

- Wrote and edited over 40 articles covering construction machinery and building techniques, which brought more readers to the site.
- Talked directly to over 10 project managers and builders to fact-check articles and ensure the information was accurate.

KEY PROJECTS

- **Renlight Learning Hub [Client Project]:** Built a website for a local school group using React. Added forms so parents can book meetings and read reviews. The site works smoothly on both mobile phones and desktop computers.
- **Mchama Savings App:** Programmed an app to help savings groups track their money. Designed a simple dashboard so users can easily see their weekly contributions and total group funds.
- **Afya Track Hospital Management System (Jan 2026 – Mar 2026):** Planned the database tables and backend code for a local clinic app. The system helps staff track patient visits and store medical records securely.
- **Competency Based Curriculum Timetable Generator (Feb 2026 – Sep 2026):** Wrote the backend code to automatically create school timetables. I set up rules so teachers do not get double-booked, matching the Kenyan CBC school guidelines.
- **Online Shopping Platform:** Developed an online store using React and Tailwind CSS. Added a working shopping cart and a secure login page so customers can save their favorite items.

EDUCATION & CERTIFICATIONS

- **Google IT Support Professional Certificate** – Google & Coursera (February 2026)
- **Safaricom Hook Tech Cohort Graduate** (March 2026)
- **Junior Software Developer Certification** – Power Learn Project (November 2024 – April 2025)
- **Diploma in Computer Programming** – Cooperative University of Kenya (2022 – 2024)

REFEREES

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